

# PLY-FOIL LIMITED WARRANTY

- 1) Ply-Foil Corp. warrants that Ply-Foil™ brand reflective insulation will not separate, deflate, or decompose under normal atmospheric conditions for a period of 15 years from the date of purchase. Ply-Foil Corp. further warrants that Ply-Foil reflective insulation was independently tested for flame spread, smoke density, fungus resistance and as part of a system for thermal values in accordance with ASTM testing procedures.
- 2) This warranty shall apply only when the insulation is installed in accordance with the current Ply-Foil installation instructions furnished with this product. In addition, certain environments are not acceptable for use of this product. This warranty shall not apply in the event the product is installed in an atmosphere that will attack pure aluminum or polyethylene. Further, as warranted, thermal values are based upon testing conducted in a controlled environment, it is the customer's ultimate responsibility to determine that the thermal values of properly installed Ply-Foil insulation are adequate for one customer's intended use.
- 3) In the event the product separates, deflates, or decomposes within 15 years from the date of purchase, Ply-Foil Corp. will, at its option, repair or replace the product found to be defective. Ply-Foil Corp. may elect to refund the original purchase price in the event it is unable to provide replacement and repair is not commercially practicable or cannot be timely made, or if the customer is willing to accept a refund. The customer is responsible for all other costs which may include, but are not limited to, labor charges for removal or reinstallation of the product, shipping, delivery or handling charges, or any necessary incidental costs of any materials or permits required for removal and installation.
- 4) Ply-Foil Corp. reserves the right to discontinue or modify any insulation product in the future. In the event Ply-Foil elects to replace any defective product under this warranty and the product is no longer available, Ply-Foil Corp. shall have the right to substitute insulation of at least equal quality.
- 5) In order to make a claim under this warranty, the customer should initially contact the dealer or supplier who sold the product, or any other dealer or supplier handling Ply-Foil insulation. If this is not practicable, the customer should contact Ply-Foil Corp., at P. O. Box Q, Industrial Park, Elkhart Lake, Wisconsin, 53020, (800) 558-5895 or (800) 257-5926.
- 6) IMPLIED WARRANTIES, INCLUDING ANY WARRANTY OF MERCHANTABILITY IMPOSED ON THE SALE OF THIS PRODUCT UNDER STATE LAW, ARE LIMITED TO THE 15 YEAR DURATION OF THIS WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.
- 7) NO OTHER EXPRESS WARRANTY HAS BEEN MADE OR WILL BE MADE ON BEHALF OF PLY-FOIL CORP. WITH RESPECT TO THE PRODUCT. PLY-FOIL CORP. SHALL UNDER NO CIRCUMSTANCES, BE LIABLE TO PURCHASER OR ANY OTHER PERSON FOR ANY SPECIAL OR CONSEQUENTIAL DAMAGES WHETHER ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT OR OTHERWISE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.
- 8) THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.